

Ref: OSHE 014/21

CIRCULAR 12

12 May 2021

NUS Staff and Students

**COVID-19: ENHANCED uNivUS APP**

Dear Colleagues and Students

1. In view of the recent COVID-19 community cases, the Singapore Government has [announced](#) that the TraceTogether-only SafeEntry (TT-only SE) will be implemented from Monday, 17 May 2021, instead of the previously-announced 1 June 2021. This move will strengthen digital contact tracing and help the authorities to better manage community cases, some of which are unlinked and have resulted in community clusters.
2. Similarly, at NUS, we will be implementing an enhanced version of the uNivUS app with effect from **Monday, 17 May 2021**.
3. With the enhanced uNivUS app, you will need to comply with the following to obtain a GreenPass on your NUSafe app when you are on campus:
  - a. Install the TraceTogether app on your mobile device;
  - b. Turn on the Bluetooth function;
  - c. Connect to NUS Wi-Fi from your mobile device; and
  - d. Adhere to all existing requirements for a GreenPass, for example, complete your health and temperature declaration.
4. Staff and students must ensure that they are connected to NUS Wi-Fi on their mobile device when on campus.
5. After updating the uNivUS app, iOS users will need to grant Bluetooth permission when prompted to do so (please refer to Annex A for details).
6. The current version of the uNivUS app will remain operational until 23 May 2021, and it will be disabled on 24 May 2021. You will be receiving a reminder in the week of 17 May 2021 to update to the enhanced version of the uNivUS app. All staff and students will have to use the enhanced uNivUS app to obtain the GreenPass from 24 May 2021 onwards.
7. Departments hosting visitors and contractors should ensure that they use TT-only SE as well as the NUS Visitor Registration System when they are on campus.
8. In the event that the University is informed of a confirmed COVID-19 case who had been on campus, the information from TraceTogether and NUSafe will enable swift contact tracing and better containment of community spread of the virus.
9. Your health and safety are of the highest priority. Please continue to observe all safe management measures on our campuses, which include safe distancing, wearing of

masks at all times, declaration of temperature through the uNivUS app, and the use of TraceTogether and NUSafe app. If you are unwell, please exercise social responsibility and see a doctor immediately.

10. If you have further questions, please check with the management office of your faculty, school or department, or email [COVID-19@nus.edu.sg](mailto:COVID-19@nus.edu.sg).

Dr Peck Thian Guan  
Senior Director  
Office of Safety, Health and Environment

**Stay updated:**

- NUS circulars, FAQs, emergency contact numbers, as well as useful links on the COVID-19 situation are available at [emergency.nus.edu.sg](https://emergency.nus.edu.sg).
- The latest NUS-related news, research and commentaries on COVID-19 are available [here](#).
- Please refer to the [Ministry of Health](#) for the latest information on the COVID-19 situation in Singapore.

## Annex A

### uNivUS app – Granting of Bluetooth permission (for iOS users only)

1. After updating the uNivUS app, iOS users will see the prompt below when they start the app.
2. Users may proceed to use the app as per normal.

**Please select 'OK'.**

