

Ref: OSHE 033/20

CIRCULAR 28

31 October 2020

All Staff and Students

COVID-19: CHANGES TO NUS SAFE MANAGEMENT MEASURES

1. In view of the low number of community cases in recent weeks, the University has reviewed our safe management measures and will implement the following changes:
 - a. **Students returning to campus**

From 2 November 2020, students may return to campus on any day, regardless of whether they have classes. However, they must remain in their respective activity zone. Please refer to SDPPVO Circular 47/20.
 - b. **Lifting of zoning restrictions**

From 6 December 2020, which is the start of the university vacation, all zoning restrictions will be lifted so as not to disrupt exam arrangements. This includes the lifting of microzoning in the hostels.

2. **Overcrowding in canteens**
 - a. To minimise overcrowding at the canteens, we urge staff and students to avoid patronising the canteens during the lunchtime peak hour, which is between 12 pm and 1 pm, if possible.
 - b. NUS IT has introduced Crowd Insight, a new crowd sensing app in uNivUS, which will notify staff and students of the occupancy load of the canteens. We encourage everyone to use Crowd Insight to check the occupancy load before visiting the canteens.

With effect from 6 December 2020, a staff's Green Pass in uNivUS will turn red if the staff visits a canteen that has already reached its maximum load capacity.
 - c. Staff and students are also encouraged to use free food delivery WhyQ to pre-order their food and have it delivered to designated pick-up points across campus. Please refer to the [list of delivery points](#).

3. Fake NUSafe app

We are aware that there is a fake NUSafe Green Pass in circulation. NUSafe is specially designed to facilitate the implementation of safe management measures and contact tracing to keep the NUS community safe. Using a fake Green Pass to circumvent our safety measures jeopardises and trivialises our efforts. If you have access to the fake NUSafe Green Pass, please remove it and use the legitimate NUSafe created by NUS IT.

4. The COVID-19 situation is evolving, with new interventions introduced such as faster diagnostics tests, TraceTogether Tokens, sewage testing and others to safeguard public health. While we are lifting some of the stringent measures we have put in place, we must not be complacent. Good personal hygiene and social responsibility are key in mitigating the spread of the virus. Please continue to use the NUSafe app, observe safe distancing, wear a mask when you leave your hostel room or home, and monitor your health and temperature. If you are unwell, even with mild flu-like symptoms, please see a doctor.
5. We will continue to monitor the situation closely and refine our measures accordingly without compromising on your health and well-being. Let's all work together responsibly to keep our NUS community COVID-safe.
6. For COVID-19 matters, please email: COVID-19@nus.edu.sg or contact the management office of your department.

Thank you.

Dr Peck Thian Guan
Director
Office of Safety, Health and Environment

Stay updated:

- NUS circulars, FAQs, emergency contact numbers, as well as useful links on the COVID-19 situation are available at emergency.nus.edu.sg.
- The latest NUS-related news, research and commentaries on COVID-19 are available [here](#).
- Please refer to the [Ministry of Health](#) for the latest information on the COVID-19 situation in Singapore.