

Ref: OSHE 028/20

CIRCULAR 25

27 August 2020

All Staff and Students

COVID-19: MANDATORY USE OF NUSAFE APP ON CAMPUS

1. The University has implemented campuswide the NUSafe app, which is embedded within the uNivUS mobile platform¹, from 29 July 2020, as an added layer of protection for our staff and students while on campus. All staff and students, including those who reside in campus residences, must download uNivUS and use NUSafe app.
2. NUSafe complements the zoning strategy on campus, helps minimise cross-infection within the campus community, as well as facilitates our efforts in contact tracing, if the need arises. Please refer to [OSHE Circular 24](#) on how NUSafe works.
3. In order to keep our campuses safe, we must be free to hold each other to account. Even as professors check NUSafe's in-app "Green Pass" status for students before class, students too can ask to see their instructors' status.
4. It is mandatory to show the green pass or "Safety Profile Screen" for the following:
 - a. In-person classes. Classes will only commence once it is ascertained that all students have the green pass. This will be strictly enforced by the instructors. Students without the green pass will not be allowed to attend class;
 - b. Purchase of food and drinks at canteens and food outlets;
 - c. Internal shuttle services; and
 - d. Sports, recreation and performing arts facilities on campus.

You can refer to the [FAQs](#) for the list of facilities and services that would require use of the green pass or safety profile screen.

5. The FAQs on NUSafe are available [here](#). If you have further questions on NUSafe, kindly reach out to the relevant persons in this [contact list](#). For technical questions, you can contact NUS IT Care at tel: +65 6516 2080 or email: itcare@nus.edu.sg.

¹ Please refer to [OSHE Circular 21](#) for more information on the uNivUS. This app can be downloaded from the App Store for iOS, or Google Play for Android.

6. We ask that you strictly observe the safely measures we have put in place, including:
 - a. Coming to campus only when you are supposed to;
 - b. Staying within your zone; and
 - c. Using uNivUS (Health Declaration and NUSafe apps).
7. Please continue to reduce physical interaction, observe safe distancing, study or work within your zone, wear a mask when you leave your hostel room or home, and monitor your health and temperature. If you are unwell, even with mild flu-like symptoms, please see a doctor.
8. Social responsibility is key to keeping our campuses COVID-19 safe. Let's work together to reduce the risk of virus transmission, and to ensure the safety and well-being of our loved ones as well as the NUS community.
9. For COVID-19 matters, please email COVID-19@nus.edu.sg or contact the management office of your department. Thank you.

Dr Peck Thian Guan
Director
Office of Safety, Health and Environment

Stay updated:

- NUS circulars, FAQs, emergency contact numbers, as well as useful links on the COVID-19 situation are available at emergency.nus.edu.sg.
- The latest NUS-related news, research and commentaries on COVID-19 are available [here](#).
- Please refer to the [Ministry of Health](#) for the latest information on the COVID-19 situation in Singapore.