

Ref: OSHE 027/20

CIRCULAR 24

21 July 2020

All Staff and Students

COVID-19: NUSAFE APP FOR ADDITIONAL PROTECTION ON CAMPUS

1. Since Singapore reopened parts of its economy from 19 June 2020, there has been a rising number of infections in the community. Unlinked cases, asymptomatic carriers of the novel coronavirus, and potential clusters at workplaces and schools are of particular concern.
2. While preparations are on track to welcome students back on campus for the new Academic Year in August 2020, we are doing everything we can to ensure that this is done safely. Measures we have introduced, on top of national guidelines, include creating activity (for study/work) and residential zones to prevent cross-infection, keeping in-person classes to 50 and fewer, and twice-daily temperature declarations via the uNivUS mobile platform¹.
3. As an added layer of protection, we will be embedding a new NUSafe app within the uNivUS platform. NUSafe complements the zoning strategy on campus and will help minimise cross-infection within the campus community, facilitate our efforts in contact tracing and in doing so, reduce the risk of seeding COVID-19 clusters within the campus community.

How NUSafe works

4. As NUSafe is embedded within the uNivUS platform, please sign-in to uNivUS using the NUS WiFi network when you are on campus so that NUSafe is activated.
5. NUSafe works by logging connections to the WiFi network on NUS campuses, functioning somewhat like a SafeEntry app, with automatic and seamless check-ins and check-outs.

¹ Please refer to [OSHE Circular 21](#) for more information on the uNivUS mobile platform app, which we had encouraged all staff and students to install. This mobile app can be downloaded from the App Store for iOS, or Google Play for Android.

6. A personal “Safety Profile” within the NUSafe app has been created for you. The profile will indicate your primary activity zone, including the days and/or shifts you can visit the campus.
7. If you are on campus on a day/shift or in a zone that has not been assigned to you and stay there for more than 30 minutes, NUSafe will send you an in-app alert. You should leave the campus or return to your assigned zone as soon as you receive this alert.
8. Within your assigned zones, you will need to show the NUSafe’s in-app “Green Pass” or “Safety Profile Screen” to attend in-person classes, buy food and drinks at canteens and food outlets, take the internal shuttle services, and use sports, recreation and performing arts facilities on campus. Please refer to the [FAQs](#) for the list of facilities and services that would require use of the NUSafe’s in-app green pass or safety profile screen.
9. With NUSafe, you need not use SafeEntry to check in and out of buildings and offices on our Kent Ridge and Bukit Timah campuses. However, staff and students at Duke-NUS Medical School will still need to use SafeEntry to access buildings and offices on the Singapore General Hospital Campus. Visitors and contractors should also use SafeEntry as well as the [Visitor Registration System](#) when they are on campus to help us facilitate contact tracing if the need arises.
10. In the event that the authorities inform the University of a confirmed COVID-19 case who had been on campus, information from NUSafe would enable swift contact-tracing. If you are found to have been within the vicinity of an infected individual, you will be advised by the contact-tracing team to immediately self-isolate for the safety of those around you, and to closely monitor your health. An NUSafe in-app message will also be sent to alert you.
11. The pilot test-run of NUSafe will begin with Zone A on 22 July 2020, with full implementation expected from 29 July 2020.

Data privacy and security

12. The regulatory authority allows for organisations to collect personal data for the purposes of mitigating and responding to COVID-19. In safeguarding your privacy, you have our assurance that NUSafe data will be:
 - a. Stored and protected with stringent security controls that are aligned to industry standards and practices;
 - b. Accessed only if you have tested positive for COVID-19; or are found to have been in nearby vicinity of a confirmed COVID-19 case who had been on campus; and
 - c. Retained for 25 days (the retention period needed to support contact-tracing efforts by the Ministry of Health). The information will be automatically purged after this period.
13. Please refer to the [FAQs](#) on NUSafe. If you have further questions on NUSafe, kindly reach out to the relevant persons in this [contact list](#). For technical questions on NUSafe, please contact NUS IT Care at tel: +65 6516 2080 or email: itcare@nus.edu.sg.

Be socially responsible

14. Our measures are intended to keep you safe, and consequently, protect those whom you go home to every day. But these measures are effective only if every one of us behaves in a socially responsible manner.
15. We ask that you strictly observe the measures we have put in place, including:
 - a. Coming to campus only when you are supposed to;
 - b. Staying within your zone; and
 - c. Using uNivUS (Health Declaration and NUSafe apps).
16. Please also continue to reduce physical interaction, observe safe distancing, study or work within your zone, wear a mask when you leave your hostel room or home, and monitor your health and temperature. If you are unwell, even with mild flu-like symptoms, please see a doctor.
17. For COVID-19 matters, please email COVID-19@nus.edu.sg or contact the management office of your department. Thank you.

Dr Peck Tian Guan
Director
Office of Safety, Health and Environment

Stay updated:

- NUS circulars, FAQs, emergency contact numbers, as well as useful links on the COVID-19 situation are available at emergency.nus.edu.sg.
- The latest NUS-related news, research and commentaries on COVID-19 are available [here](#).
- Please refer to the [Ministry of Health](#) for the latest information on the COVID-19 situation in Singapore.