FAQs ON THE TEMPORARY USE OF PRINCE GEORGE’S PARK RESIDENCES AS A COMMUNITY RECOVERY FACILITY

1. **What is a Community Recovery Facility (CRF)?**

Infectious disease experts have studied the progression of COVID-19 infections in patients. They have found that patients who remain well at Day 14 of illness are likely to remain clinically stable and generally do not require any further medical care. The risk of spread of infection from these patients to others is extremely low. These patients are then transferred from a Community Care Facility or a hospital to a step-down Community Recovery Facility (CRF) to rest, recuperate and regain their strength fully before returning to everyday life. The Inter-agency Taskforce has established a number of CRFs in Singapore where the appropriate level of care will be provided in the different facilities, according to the needs of patients. Read more on the [comprehensive medical strategy](#) for COVID-19.

2. **Why and when will Prince George’s Park Residences (PGPR) be used as a CRF?**

NUS, as a national university, must play our part in the nation’s fight against COVID-19. As the situation in Singapore has escalated in recent months, the authorities have requested for the temporary use of PGPR as a CRF to house patients who are recovering from COVID-19. The CRF will operate from 18 May 2020 till July 2020.

3. **How many blocks and rooms will be used as CRF and what are the safety measures which will be put in place?**

Twenty-eight blocks within PGPR, totalling almost 2,900 rooms, will be used as the CRF. To ensure the safety of the patients as well as the NUS community, there are strict measures in place for the patients to remain within these blocks throughout their stay in PGPR. The measures included strict checks at the entrance of the CRF, enforcement by campus security to ensure compliance of safety measures and the Government’s public health guidelines, and rigorous cleaning and disinfection being carried out at PGPR. Dedicated transport will also be arranged for the arrival and departure of patients at the CRF.

The remaining two blocks, comprising Graduate Student Apartments (GSA), will continue to house PGPR residents, as per these residents’ choice. Separate teams will be deployed to these blocks to provide housekeeping and security services etc. Please refer to Q5 – Q7 for more details on the Graduate Student Apartments.

4. **PGPR was used earlier as a Government Quarantine Facility (GQF). Now that it is a CRF, does it mean there is no longer a GQF?**

The GQF, which initially occupied a cluster of four blocks at PGPR, has now been re-designated as a CRF and expanded to occupy a total of 28 blocks.
5. I am a graduate student residing in the GSA at PGPR. How will the CRF be managed? Are GSA residents at risk?

The safety and security of the GSA residents are of paramount importance to us. The management of both the GSA and the CRF will follow strict safety and security protocols. A dedicated security team will be present round the clock at the GSA blocks to prevent unauthorised entry. It will have separate housekeeping and security teams from the CRF to prevent cross-infection. If you have further queries, please reach out to the Office of Housing Services at email: askpgpr@nus.edu.sg.

6. I am a resident at a GSA. Will I still be able to patronise the food outlets at PGPR. Will I be able to use the internal shuttle bus service?

All food outlets as well as the mini mart at PGPR will be closed during the period when the CRF is in operation. Rental for these vendors has been waived since January 2020. Residents may explore the food delivery options on campus here. Nonetheless, residents can continue to use the internal bus shuttle service, which will operate as scheduled, to commute to destinations within and outside of campus, including to purchase food.

7. I am a resident at a GSA. Will I be allowed to relocate to other hostels within the campus?

If you wish to relocate to other hostels within the campus, please get in touch with Office of Housing Services at email: askpgpr@nus.edu.sg. We will try our best to provide you with similar accommodation within the campus. If similar accommodation is not available, we seek your understanding as we have limited apartments within the hostels.

8. I have confirmed my accommodation at PGPR for the new Academic Year 2020/21. Would I still be able to move in either in July or early August?

The Office of Housing Services will provide more information before the start of the new Academic Year 2020/21. All the rooms and surrounding premises at PGPR will be professionally disinfected before we reopen PGPR to students.

9. Will the other hostels in NUS be used as CRFs?

Currently only PGPR has been re-designated as a CRF in NUS. Nonetheless, we will closely monitor the evolving COVID-19 situation in the coming months and work with the authorities accordingly.